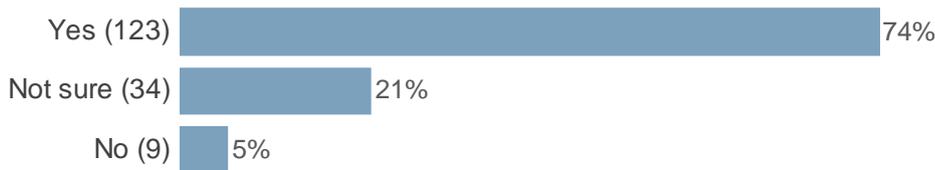


Learning Disability Day Services Consultation

This report was generated on 07/07/23. Overall 168 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 168 cases fall into this category.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Do you agree with this approach?



Is there anything you would like to say about this?

- I would like to return to day centre
- Would like day centre to reopen.
- I believe accessible training opportunities and support to find suitable volunteering is important, more suitable, learning disability specific volunteering opportunities are needed.
- facilities need to improve in communities for adults with changing bed and hoist facilities are these are often forgotten
- While I agree with this approach I do not feel that the infrastructure is set up to support this. There is a major lack of opportunities, projects and community resources to make this work. So unless the council intend to rectify this it will leave individuals with nothing to do. They will eventually fall through the cracks and become more and more isolated. Both Elite and Motivate have both tried this. Employers do not have the jobs at present and parents do not want benefits effected. this will also only work for individuals who's families will let them go out into the community unsupported. We have a lady who is competent to volunteer but her father will not let her access the community unsupported so that will leave her doing nothing as support will not be offered.
- I would like to get a paid employment job in a cafe. I would also like to learn first aid.
- Sometimes simply just being in their local area (community) is enough it allows opportunities to explore and just be with eachother and not all about doing. It has greater value!
- N/A
- this sounds good in pricinple, but how many individuals will actually get work oppurtunities and by who
- Would parents/carers be kept informed
- As long as there are facilities available
- i am often told from people who have attempted to provide volunteering services that there is no inferstructure for it, they end up searching for placements & they get nowhere with it, I fear that this looks good on paper however in reality it could leave vunerable people isolated and left without a service
- More support for the individuals the better
- This is definitely needed more in the community for people with low support needs who will feel valued and lead a fulfilling life and be treated equally and not tarnished with a disability.
- the bases been set up already, as i know due to past experience everything seems to stop
- Are there enough community resources that individuals want to do. enough choice?

Is there anything you would like to say about this?

This is great in principle. as long as there is enough resources within the community that is accessible.

On paper it looks very appealing , But i hope there is supprt and the resources are there to maintain this

Individuals will be supported to recognise their strengths, by who?

Personally I don't feel there will be enough community resources to provide meaningful activities for our individuals. We are already finding it difficult to find employment placements.

Hopefully the council will enable individuals to work within the community as have previously ensuring suitable businesses and areas are provided.

Currently, I feel there's a gap with regards to a team supporting individuals in this area. Everything is always put on the social worker, so I feel going forward, this shouldn't be added to their workload.

My daughter is not doing this she can't travel on her own

As I run a work project for adults who have a learning disability, this was the category that I thought our individuals would fit into. But having the categories explained to us by upper management, clarified that people who need little support are suited to this classification of Community and Employment. So this has been very confusing for staff working within the projects, as this information should have been made clearer sooner. I am sure that these services will be suitable for the people intended as it is geared towards adults who are able to operate within the community with very little support. I work within a day service setting, and this level of individuals do not tend to use day services.

I think this is a good way of getting individuals out in the community and getting us involved in activities, meeting new friends.

I'm not sure

I'm not sure

No

I wouldn't be able to be in this group as I need support with travel.I am not able to go new places on my own and I don't deal well with change or new people. And it could effect my benefits.

I don't want change I like what I do know it makes me happy and if that changed I would be very angry

I am a support worker for adults with learning disabilities and I feel strongly that this new approach is not in their best interests as many of the individuals can't cope with change and more importantly don't want change. The individuals I support feel they already have a job as we are in a work base and that they learn new skills every day and have reached new potentials since joining us. They would never cope with the day that is structured as employment with no care attached and therefore would not suit this group but are more than capable of a work environment with support as they have now. We have also had parents expressing concerns over how paid employment would effect their benefits and if these plans went ahead and individuals couldn't cope or didn't like the new structure then what would happen to them then. I have spoken to individuals I support and the feedback is clear that they don't want anything to change and they already their say their way so why change anything !!

While in theory I think this approach is very good , as far as the individuals that we support are concerned , thinking also of the individuals who access our services very very few of them would fit into this cateryary.

No I have read through this information many times and I don't think it gives us anywhere near enough information to make a decision on whether it's a good thing or not. It's just a flash over no in depth information about exactly what is planned and how it will effect us really. My daughter has been attending this service for many years and is perfectly happy as things are and has amazing staff who treat her wonderful. They know her she knows them and her days are happy ones and she's made to feel part of the team and is valued and appreciated. Would this be the case if these changes went ahead.

I do agree but the opportunities are going to have to be available to access. I agree with the idea but the infrastructure needs to be in place to support the vision

Is there anything you would like to say about this?

I think it is wonderful that opportunities are being sought in the community, However, I wonder what the criteria is for low support needs? Does this need to be made more explicit and does this discriminate against those with higher support needs?

As someone who has worked for over twenty years with adults with learning difficulties, my primary concern is about their need for a break too. I have worked with some individuals that have not had a holiday throughout the time that I have worked with them, unless it has been imposed on them by the closure of service e.g. for Christmas week and Whitsun week. Should this model go ahead, I'd like to think that they, too, would have annual leave and other in-work benefits and not be expected to work continuously throughout the year without time off.

Having been directly involved in the past with day centre projects being merged with outside partnerships, Drive in my case. I do feel this would not be of benefit to the individuals I support or for the staff who are currently working here. When we were working with Drive the projects were not managed correctly and this affected staffs wellbeing. The project became very run down and dated, poor quality of items were on sale, the building was looking very run down with rotten windows etc, it really wasn't a nice environment to be working in. It has taken many years to rebuild the project back up and to build up our customers and community presence. Also would the individuals that currently attend still be able to access the project? Would staff keep their jobs or would they be re-deployed like the last time? Would staff be offered re-deployment if they do not what to join the new partnership? Out of 16 individuals who currently attend NOT ONE has mentioned that they would like to have paid employment. They enjoy what they do now and think of it has a job.

I feel that there is a need for the update of day service prevision however I think that on paper it sound excellent but in my 30 year of service I feel that there a lot of work still to be done as to access to community settings with regard's to accessibility and very limited community resources in some areas of RCT. To access the community it can be expensive and I think individuals will struggle with financing activity's they may want to participate in . There is also limitation on public transport due infrequency and cancelation or some routes eg Penderyn. As regards to social enterprising of some day service project there are negatives and positives. The individual I worked with on these projects have been offered opportunity's to seek payed employment and I would say ,most or a big percentage of individuals wanted to stay in the projects as a volunteer this is due to problems with their benefit if they were seeking employment . also my concerns are that the project become business lead rather than person centered. The positive would be that as a project leader we would be able work in a less restrained as regards to business eg able to have a social media presence a may have more access to funding for projects.

I would retain my independance by enabling me by increasing my days visiting the Learning Curve. this will improve my well being. I believe and my family believe two days is not enough.

more activities in my community . raising many areas

Phillip said he likes to be independent and do as much as he can for himself

Is there anything you would like to say about this?

In my experience where I have worked as a member of support staff for 18 years. When i first started the bases on which I worked were referred to as " The Employment and Training" bases. So planning to improve opportunities for adults with a learning disabilities is a technically a "revamp" of an old idea. My concerns are that there has been a lack of information to back these plans. I feel both staff and individuals have a right to be well informed. Only then we can make a good informed decisions. For agreeing to these changes without sufficient information. How do we know whether it could make a positive impact or not? Before the council acts on these proposals to go ahead with social enterprise ideas and thus gaining funding (by going into partnerships with outside companies). i.e. Vision Products. I feel there are many of questions still to be asked as well as answered. I acknowledge the fact that change can be good. Change can be embraced. But uncertainty, lack of information can cause a stressful situation among staff as well as staff morale. . Are staff going to be moved around to work in other bases? Are there other members of staff coming to our work bases coming to look at changing our tried and tested ways of working? We feel our jobs could be jepodized Are they looking to have us train their staff then replace us? There are many questions still not answered. Also I feel the individuals who are looking to come off their benefits and move onto full time employment is not without risk. Risk of losing their security. On a serious note,if they are unsuccessful in their employment pursuits to train and put a new claim in for benefits can be extremely testing for anyone can severely impact on daily life if things do not go to plan. .

I would like to know what proposals the council has to offer. Need to elaborate.

I think it is important for people with a learning disability who can use community services to do so. The issue over recent years has been the reduction in such services so would want to see some commitment to support this in action.

NA

IT'S A GOOD TIME TO DO WORK

NO

No

people get more opportunities

This is all very well but some families are afraid of letting their son /daughter have employment due to the lost of benefits and they hold them back .

don't think it for me

WOULD LIKE TO WORK AND TAKE PART IN LOCAL COMMUNITY ACTIVITIES

VERY GOOD

I ALREADY WORK IN A CARE HOME AND WOULD LIKE TO CONTINUE OR MAYBE DO ADDITIONAL DAYS

I WORK FOR PEOPLE FIRST AND ENJOY IT AND WOULD LIKE TO CONTINUE

I would like more activities in the community suitable for me. I would like to work in an office more activities to keep busy, re-open day centre

I would have liked to have had a person to take Ian out in evening but my social worker said if he didn't want it there was no point

I'm unsure regarding the refocus of the learning disability projects. From my experience individuals currently attending are generally not looking to secure paid employment. Parents/carers also oppose supported paid employment, as they worry about benefits being affected. Also, some individuals currently attending the training projects would not have the ability to engage in paid employment, if the refocus is on a more enterprise model. Therefore, where would individuals attend as an alternative as they would not have the level of independence to access community options, or may not want to. How would we repurpose projects to facilitate this suggestion, and would new community settings/Vision Products be more cost effective?

I want to be able to go somewhere with my friends every day.

I don't want to work thank you

Is there anything you would like to say about this?

I am good with my hands I like carpentry and making things Like rugs

I like learning I can learn sewing and knitting

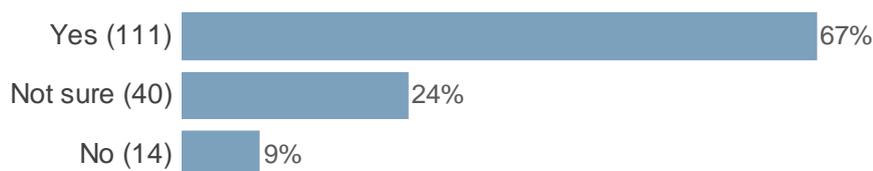
I like learning and doing stuff

No thank you

I am happy with the projects that I am doing now . but I would always like more options.

I worked in remploy in dinas for 35 years I want to enjoy myself and relax with my friends and go to day service

Do you agree with this approach?



Is there anything you would like to say about this?

I would like to attend more activities

some parents have been offered this service but refuse to pay and wanted full time day service as it cost nothing when they could be accessing the community daily

While in theory this is a good idea I do question, where are these "Community Hubs" that they will support? And what do they offer to these individuals? This will only be relevant for individuals with minimum support needs. Once again in theory this is great. But where is the infrastructure for it all? And will it be all set up before this is all rolled out? If not, once again it will leave individuals without a service and isolated.

I like attending day centre, but would like learn more things.

I have concerns for individuals with more profound learning disability

N/A

this again - has any oppurtunities already been found

Keep parents/carers informed

if this is supported properly & the people who access this service get the community presence they need, with oppertunitys available for them it could be a great success

Good independence for the individuals

There is loads of good work already going on in the community and utilising direct payments to help organisations cover costs is the way forward.

yes i do, but to get parent/carers to accept this and use the direct payment as they should doesn't always work. they tend to ask for both direct payments and day service

Individuals and staff have constantly expressed their wish to increase community presence , low staffing levels makes this near impossible. Families are already struggling to find staff to work with individuals so where will the staff come from to ensure individuals get to do any activities or outings from their direct payments. Care workers jobs are becoming less desirable as people are not willing to work the demanding role for such little pay or appreciation.

We are struggling to recruit and retain staff currently in the social care sector, to fulfil this offer for the individuals you would still need supporting staff to achieve this

Again would like to see a lot of support in this area

Again who will make decisions of who is suitable for what part of the plan.

Is there anything you would like to say about this?

Again Personally I don't feel there will be enough community resources to provide meaningful activities for our individuals. Some of the families we support do not want to pool their direct payments.

The council would have to ensure suitable places for individuals attend visit. Making sure access to facilities that maybe need throughout the day. Concerns would be families receiving direct payments but money not being put to support the individual the money is for.

The concept of this proposal sounds alright, but I am unable to comment fully as I do not work within this area, and may not foresee any issues that may evolve.

No it's good

I have a job in Aberaman in embroidery which I love and don't want to change that.

I need a lot of support so this group wouldn't suit me and I'm happy as I am don't want change

Many of the individuals I support would suit half the criteria to be put in this group but not all of it. Again they strongly express how happy and content they are in they daily service and do not want these changes. Parents feel that this proposals are not explain nearly clearly enough for them to have an informed decision on whether they want them or whether they would be a good thing. They know their family members enjoy and are happy now and what emotions will any changes spark.

Again I would say that this sounds like an excellent way to go forward but as before the individuals that we support on the whole would not meet the criteria to access these community hubs etc. as they would need continued support, as they currently do access these services and enjoy, it giving them a sense of purpose and well being and doing their self esteem a world of good. It would be a real shame if they had to stop accessing these services because the support was not there , they would miss out and end up not having the quality of life that they are at presently enjoying.

As I said in above box I haven't enough information to make an informed decision. My daughter seems to partly fit into this group but not fully so how would this be decided and by who. If my daughter doesn't meet all the criteria for this group then where would she fit in

I agree with the idea and believe this is a great way to meet the peoples needs. As long as support, places for info on how to proceed and other examples to see how they work in practice

I feel that this is very person-centred and would maximise opportunities for social communication in a range of meaningful environments, so long as this is decided in consultation with the individual. It would be beneficial for them to have clear functional goals for enhancing communication skills as well as participation in activities of daily living.

I don't think I know enough to comment on this. Although I think it a very good idea to maximise community connections, however, what sort of microenterprises are envisioned? What would they look like? Are they inclusive? How will this enable individuals to connect to their communities? How do you deal with unrealistic expectations and perceived abilities?

Who would manage/monitor this? Not all communities have community hubs. Also not all community facilities have appropriate disable toilets/changing rooms. Would travel training be provided, if so by who?

I don't know enough about these offers and what they mean to make a judgment. Not sure what 'microenterprises' involves or what benefits pooling direct payments can bring or what community hubs provide.

I have concerns around this however the fact is that I would love to see individuals have a more person centered service ,and can see it working well for some people, as long as there the right level of support by staff and families . In my experience and speaking to other staff , especially during the winter months that it is very hard to find to find activities ,and on occasions parents and families are on a tight budget and unable to pay to accesses activities ,which can be expensive. I have often seen staff just walking around supermarkets desperate to find shelter in bad weather . Pooling direct payment again has to be manage well and ensuring individuals are compatible and in agreement to how they share their time with no just a cost cutting practice. I have worked in the community myself delivering classes and during the day time there seems to be more provision for elderly groups and limited groups for younger people .

Is there anything you would like to say about this?

more community hubs in RCT with more information

I feel the idea of pooling direct payments is good. When I spoke with an individual about this she understood and quite liked the idea she could possibly save some money and at the same time meet up with friends

I would like more detailed information.

I think for individuals to be more creative with their support packages enables them to have more control. Assurance and governance around this could be an issue?

I need support

NA

NO

NO

Accessing the community is a good thing , but will parents have the time and want to take they son/daughter along to a activity on a daily or regular basis as well as paying for each activity, when they can access activities free at the Day Centre.

DONT UNDERSTAND POOLING FINANCES

ABOUT TIME

NOT SURE NOT FULLY UNDERSTAND

NOT COMPLETELY UNDERSTAND

I would like to meet new people to make new friends and do activities with them like cooking

Nick enjoys going to the hub Tylorstown rugby, going with the staff to various activities

I'm concerned about the lack of community options, I feel there should be more. However, I also feel with more communication on activities/options individuals would like to try that further options can be developed. I think this approach to maximise community connections is very exciting, and will build stronger community options for the future

No thank you

No thank you

No thank you

No thanks

No thanks

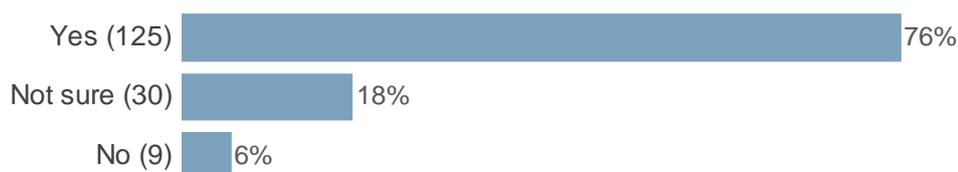
No thank you

Sounds like something I would enjoy

Not now

No thankyou

Do you agree with this approach?



Is there anything you would like to say about this?

I would like day centres to re open

I used to enjoy going to day centres

Would like to return to day centre

Day centres are an older model, I believe more volunteering projects would be beneficial for those with lower support needs

community centers need to get better facilities and locations as most local services are closing

I completely agree with this. Individuals with complex support needs will benefit from this. However funding must be made available to allow the centers and community based groups to provide all the necessary technology and equipment to fully support the complex individuals who will access them.

ii THINK THAT INDIVIDUALS WITH MORE PROFOUND DISABILITIES WOULD SE AT A DISADVANTAGE

The needs to be trust in order to achieve this which will only happen if support is consistent.

N/A

I agree wqith this and can see it happening

keep autism specific bases such as abercynon, rhondda and gelli .

Keep parents/carers informed

Groups are great for the individuals, it gets each person get to know eachother on a daily basis

There will always be a need for this service so that everyone has the chance to engage and socialise.

but due to the ongoing pay grade disruptions then this may suffer to a degree

this approach ahs already been implemented through the years and then the majority of community units closed and individuals returned to big centres. why do it again if it was felt they weren't appropriate then /

RCT is a huge area, what happens to individuals that possibly don't fall in to the east/west Geographic's. Will they still be able to get specialist support? Are they able to recruit more staff to fulfil this ?

would like to see this happening but in some cases resources are not met such has assistive technology,

Half day service and half community based service sounds like a good idea but where is the support coming from? People with autism learn differently, no good putting someone on the autistic spectrum with someone with challenging behaviour for example.

I feel we need bespoke centres in the three catchment areas. If the individuals have to travel on transport for a considerable length of time this could lead to behaviors or health issues.

Supporting individuals with higher needs and being vulnerable just having 2 hubs so far apart and nothing in Taf would mean more time/distance travelling to and from centres , the staff being expected to do this? Having a smaller main centre for individuals with complex needs as a permanent base would make more sense. As many individuals would need greater support and possibly equipment to support them. Also taking into consideration medication, personal care etc

Is there anything you would like to say about this?

I support individuals at day service, within a true work setting. They are involved in the complete process of production and the running of the workplace. They are engaged in activities according to their ability and are supported to improve and learn new skills. This work is unpaid, however the service offers an important period of their time as their engagement within this setting all beneficial to their social and mental well-being. Although the individuals I support semi-fit within this category, but there are no work opportunity available to them. I feel that their skills, talent and knowledge that they have developed will be lost and their potential to learn more in this field will be stifled. In fact I would class this proposal as a backward step, by removing the opportunity to engage in voluntary work and training, a concept which most of us take for granted. The emotional and mental impact that the working environment has on each individual is immense. All are so proud that they have a job, albeit unpaid, which gives them satisfaction and self-worth. To quote one of my individuals, who said "Me and my dad are the only people who work in our family," which she said with pride. This is a poorly constructed category and doesn't take into account peoples aspirations, values and social standing that our individuals perceive and hold in high esteem.

It's good

I don't want things to change for me I'm very happy with what I do now and feel comfortable with staff who support me. I would be very upset if that changed

I want things to stay as they are I'm happy with things and I learn new skills everyday and my staff are great

Like in previous group the individuals I support would partly fit into this group but partly would be too independent and skilled for it and if they were put into this group because they didn't totally fit into previous one then they would be wasting their potential and lose all the skills and confidence that we have worked extremely hard to instill in them. I feel that individuals have far too many different abilities skills knowledge and potential to possibly fit them all into just three groups and therefore would be unjustified to try and do so. The whole point to this is more Centre based choices for individuals and for them to have their day their way but as far as I can see this is the exact opposite as many fall into the missing gaps between these 3 groups and would be placed out of their control into a group which doesn't really fit them but it's the closest they fit into. The individuals I support strongly feel they have their day their way already and have a valid role in their role and don't want things to change.

This is the approach that most concerns the individuals that I support, individuals that are capable but need that extra support, and also those of a more complex nature. Two bespoke centres sounds fantastic but I am concerned how this will be funded. Person centred communication is wonderful in theory but again needs a budget to accommodate it, that is staff and resources.

My daughter only seems to partly fit into this group too so what would be the deciding factor between the two groups. If she was placed into this group for example I think her abilities would be wasted. She is very capable and motivated but would be held back in this group but is not quite independent enough for the other groups. I really don't understand why the service needs to change when it works as it is. If it's as in the title MY DAY MY WAY then leave things alone as that's exactly what the service gives my daughter now. These plans seem to go directly against that title as it would be my day in whatever group the powers that be think you fit in and if you don't like it then you have little or no choice anyway

I really like the idea of a combination approach to an individual's daily timetable. Speech and Language Therapy (Health) are keen to support Day centres in developing their Inclusive Communication Strategies so that individuals have the best opportunities. As useful as assistive technology can be, we also need to consider low-tech support tools (e.g. paper-based systems) for those who are unable to access technology due to cognitive difficulties. It is not only an individual's ability to express themselves that we should consider, but also to have capable environments that can support their understanding e.g. through routines, visual planners. I have been very impressed by the team, at Llwynypia Day centre, who are very innovative and creative in their ideas for individuals and very focussed on enhancing skill development.

Day centres should always have their place for those that need it because, unfortunately, some people will never need less intensive support, through no fault of their own.

Is there anything you would like to say about this?

I agree with this but also there is a need for updating building to ensure the best care is given for these individuals at the moment we are in building that are too small have limited wheelchair accesses and is need of repair, and not really suitable for the need of individuals. We are seeing more individuals with more complex needs coming into the service and we should be providing appropriate environment for individuals. As a team leader would like also to see more involvement again with review meeting for individuals as this has fallen by the way side very much in the last few years.

This would be beneficial re specialist support. At this time I would not come fall into this bracket.

It sounds all well and good in my opinion. (I am not sure as again there is a very vague somewhat limited information on this available at the moment)It would be reassuring to this group of individuals if these changes are implemented.

I think more Centres are needed and service users reintroduce to day Centres

Would this mean closing some Day Centres?

Two bespoke centres to provide the support for individuals is a sensible approach. Pooling the resources. Linking in with health, care managers and others to improve health and reduce demand on other services.

This also applies to me

NA

COOKERY NEXT WEEK

NO

NO

Better staffing levels need to be considered as well as being better paid and recognized for the work they do and the creativity that they bring to the job.

I WOULD LIKE TO GO OUT AND WORK IN THE COMMUNITY

MORE INFORMATION TO BE PASSED ON TO STAFF TO MAKE THEM AWARE OF THE FUTURE PLANS

at the moment I don't need these facilities

Anything that helps the clients is making life better, and more like a better life than they would have had

We need investment in buildings for the future, to provide specialist services for adults with a learning disability, this includes buildings similar to the scope of new 21st Century schools, with modern and bespoke facilities. Assistive technology options are also paramount, and expected, as young people are losing skills when leaving a fully equipped environment at school or college, when transferring to adult services. We therefore need investment to ensure buildings can meet the needs of individuals with complex health needs, pmlD.

I want to do what I want every day

I used to go to day center with my friends I want to go out every day I want to go to charity shops

I used to go to day centre with my friends I want to go out every day

I used to go to day centre with my friends I want to have coffee mornings with people

I like day centre

No thank you

I like day centre and the activities I do there I like Cambrian lakeside too

I want to do what I want every day I want to go to day centre and cinema

No thank you

Is there anything you would like to say about our plans?

I would love to return to day centre and go on day trips

It is great to hear that the offer for individuals is being reviewed across RCT

I really hope this comes into place, I believe we should be looking at what the individuals want following the "my day, my way" and I believe this is to be able to access the community more. Working in Autism services I do think there is such need for this service, it has such a positive impact on individuals lives- using the TEACCH approach.

not sure if the infrastructure is there to support a lot of what has been suggested

it would work well if there was enough staff for community bases but currently shutting as not enough staff to cover some days

I do worry as I have said that this proposal will go through and be rolled out before everything is set in place to fully support the individuals, and their families that it will effect. And I worry that some individuals, and families will fall through the cracks of the system. Also, the care managers that are there for the individuals need to be fully on board with it all and look wider and work harder to support the changes.

N/A

Unsure due to disruption of staff teams, times and days of working would they likely to change to ensure individuals get the most of community visits. As of now there are not many community hubs offering free groups that are suitable for some individuals.

not sure about these plans/or parents carers take on them either.

Anything that will help individuals feel wanted and helpful is a good think. Giving them a purpose and make them feel like part of the community is always a good thing.

As long as it benefits the Individuals and is not a look good exercise i am all for it.

i am looking forward to seeing if a change in attitude towards volunteer work and community presence gives the service a new exciting way of working with our beautiful people

the plan sounds great, i would have to see it up and running, before i commit to an answer

not sure

Just more we can do for each individual, the better for their independence and well being.

I have worked a long time in the service and have seen things change for the better and then return to how they were as they failed, in an ideal world this would be a fab way forward, but in the real world it wouldnt work, also the way things are at present and how they are trying to spilt the service by grade 5 staff and grade 6 staff is not fair.

i think we should be supporting our individuals who can work/volunteer in community centres to find these individuals. moving on our current individuals to placements so we can have more individuals coming through the system and others can get more support wih what they need to.

As i already stated on previous questions people are not willing to start working as care workers for such little pay and appreciation, so where will the staff come from to provide more 1-1 support ? Your plans appear to be what day services were years ago, employment groups for more able individuals , skills side for more complex needs. we then had mobility and work placement teams to travel train individuals to Centre or the work placements the team had found. why were these stopped when it now appears you feel this is the way forward. You want 2 main centres and small community units , you had this years ago and subsequently shut them all. why do you want to reintroduce this and where will the money come from to pay for these separate buildings ? Covid showed how essential the current service is and the multiple calls from families crying pleading to extra days , if families cant find staff with direct payments how will they cope at home ? how will families continue to work ?

I feel we already do a lot of this but it does sound like a good plan.

Would the day center staff be involved in duties outside of day center , where there would be places for the individuals to access if in other areas,

Yes. Who is going to make decisions on who goes where? Parents going to have a say in all this.? Council going to listen to constructive criticism or ignore it?

Is there anything you would like to say about our plans?

They sound wonderful. Hopefully they will be well staffed. For someone like my daughter who feels a bit stagnant at day centre, but can't cope with a normal job, it sounds great.

Whilst these plans and visions are positive, it needs to be recognised that new teams need to be set up to enable this work to happen.

Cf446aa

My concern is that parents/carers/advocates, will complete this survey oblivious to having enough information regarding the terms of the employment offered, and may think that it represents the system we have now. People will therefore use their own interpretation, leading to false, ill-informed, answers on the survey, promoting/putting their names to something that the people in the service don't want! Considering this is a major change to services within RCT day services, the communication about what is proposed and the lack of timing to respond to the proposals is very poor.

I found this plan hard to understand, I had to have support from staff. I would of liked this to be more of an easy read. I didn't find this helpful.

No

No thank you

No

No

No

No

No thank you

It's good

?

Why change the service when I'm very happy the way things are now and would be very upset if things change

I don't want or like change and don't know why things have to change when they are fantastic they way they are now

I don't feel that individuals can or should be placed into such a small choice of groups as most don't fit into just one or other but a mixture of two maybe three as they have varied abilities and strengths in different aspects of daily activities. The name individual was brought about as not to discriminate or isolate or categorize these people yet few years on we again want to place them into one of just three groups seperating them by ability whether that's physical or otherwise. The service as it stands in area I work has many bases offering different sorts of services where individuals choose where they would like to attend and are supported to merge into that base develop their skills learn new ones and are able to reach their own potential in all areas which ever base they are in. I feel we offer a very wide range of services now and it works well and individuals are on the whole very content happy and confident in the places they are and therefore their well being is thriving too.

Don't change a service that works perfectly well as it stands

I think the re structuring of day services is a move forward in regards for support of individual's with an LD. Working on skills they would like to develop and opportunities to be part of something meaningful and rewarding. Infrastructure is what needs to be developed to make this structure work. Also bringing families and individual's along on the journey is also going to be a challenge, communication is key

Is there anything you would like to say about our plans?

I think it is very positive that a holistic approach is being taken to planning support available to individuals with an LD. It is very important that, regardless of living arrangements, equal opportunities are being provided to our individuals. In order to support these plans I do feel that Day services and Community services staff are well supported through training, to maximise all opportunities available. I do feel that there are currently some disparities that may hinder some of these plans. I am personally aware of staff who have left Day services due to poor levels of pay for the responsibilities that they have. Without adequate staffing in Day and Community services, individuals are disadvantaged as they do not receive the vital support that they need to engage in activities, both physically and communicatively.

What happens to the individuals and staff who are already in the projects if the proposals go ahead? If our individuals are not deemed capable of gaining independent employment, and many of them are, where do they go? Many of them are convinced that they are doing a job of work and are content in that, they have a real community presence and generally enjoy their time 'at work' having built up a rapport with staff and their peer group.

It would be nice if staff had more information regarding partnerships, e.g what would their involvement be at the projects, would they be taking over the day to day running etc.

I am very interested in finding out more and extending this collaborative and co-produced approach to the way Education services may work with and alongside Learning Disability Services in RCT.

I agree that everyone to be treated as individuals with own choices and presences. was given guidance and support to fill in by sister (Tracy Jones)

STAFF FILLED OUT ON BEHALF OF INDIVIDUAL

IT ALL SOUND GOOD

I would like to know if there will be a face to face general meeting before any plans are implemented.

Is there a plan to consider supported living providing 24hour support and dipping into services for specific things.. eg library for an event, day centre for a specific support need? Need to develop independence and community whilst providing for those most in need.

km Barnes Alison Szigetvari

Luke

Robert loves going to class, but doesn't want to go back full time to Day Centre as he have retired
STAFF ADVOCATE FOR THE PERSON

Ffion Marth

The focus going forward needs to maximise the time/sessions available to as many clients as possible and to ensure there is something for everyone catering for all levels of need.

IT'S GOOD TO HELP EVERYONE

NO

NO

people wants help in the community and support

There are some families who depend and have confidence in the day service provision. They depend on sending they son /daughter to Day Centre so that they are able to work and have respite time .

not for me

I HAVE BEEN TRYING TO GET WORK WITH ELITE , NOTHING SO FAR SO HOPING MORE OPPORTUNITIES WILL BE AVAILABLE TO ME AND MY NEEDS

NO

VERY GOOD PLANS , LOOKING FORWARD TO THE NEW CHANGES

I WOULD LIKE TO CONTINUE BEING AS INDEPENDENT AS POSSIBLE WITH SUPPORT AS AND WHEN I NEEDED

I think it is a good idea

Is there anything you would like to say about our plans?

more 1-1 support more staff

R.C.T always endeavour to make different means to enhance the lives of the disabled, of which my son Nicholas is one

I want to be able to go out with staff every day I need more staff

I miss the day centre I used to knit jumpers there Now I knit jumpers in my house

Day centre is a good idea

I miss the day centre Meeting my friends and staff

I like my new house

Very Good

I am very happy with what is available at the moment But always want more activities to choose from

I would like to visit my friends They used to go to day service and gateway

No thankyou

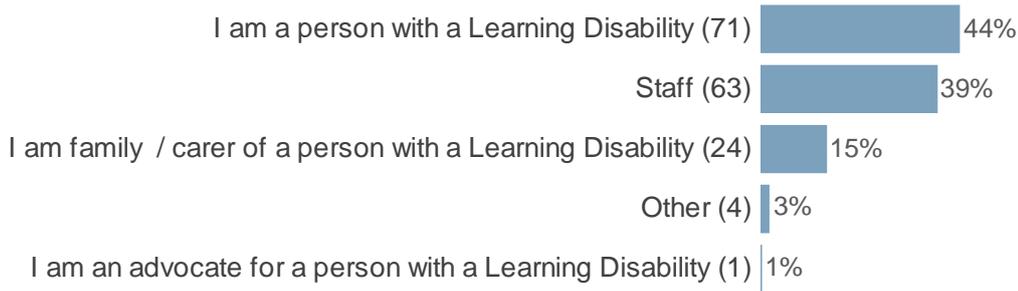
What is your postcode?

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| CF43 4EH | CF72 9JF | CF44 6TY | CF43 4DW | CF40 2PY | CF40 6DY | CF39 8QB |
| CF41 7BT | CF72 9RS | CF44 9YX | CF40 1DU | CF42 6DY | CF44 8HN | CF40 2DN |
| CF40 1NS | CF72 8AQ | CF44 8EG | CF41 7SB | CF40 1DW | CF44 9YX | CF45 3SY |
| CF38 1DR | CF72 8FF | CF39 9LN | CF44 8TL | CF41 7NA | CF72 9QG | CF40 1DU |
| CF39 9SH | CF44 6DA | CF40 6DY | CF72 9AR | CF44 8HU | CF39 8LW | CF40 1DU |
| CF45 4AF | CF44 6DA | CF2 6DY | CF43 3LU | CF40 2JQ | CF39 8DT | CF40 1DU |
| CF42 5LP | CF44 9NW | CF43 3AA | CF40 1DU | CF40 6DY | CF38 1NF | CF40 1DU |
| CF44 8ET | CF44 8AU | CF42 5AL | CF1 7AT | CF42 6DY | CF38 1NF | CF40 1DU |
| CF44 8LR | CF44 8AN | CF42 5AL | CF40 2NW | CF42 6DY | CF38 1NF | CF40 1DU |
| CF38 1NF | NP11 4GG | CF40 2PE | CF40 2NW | CF42 6DY | CF72 9RX | CF40 1DU |
| CF38 2HY | CF40 2HZ | CF40 2PE | CF38 1PG | CF42 6DY | CF38 1NF | CF40 1DU |
| CF38 1NF | CF44 8HU | CF40 1DW | CF40 2NW | CF40 6DY | CF38 1NF | CF40 1DU |
| CF38 2HY | CF44 8HU | CF43 4AS | CF40 2NW | CF42 6DY | CF39 8DU | CF48 1AD |
| CF38 1NF | CF15 5GG | | | | | |

What is your age?

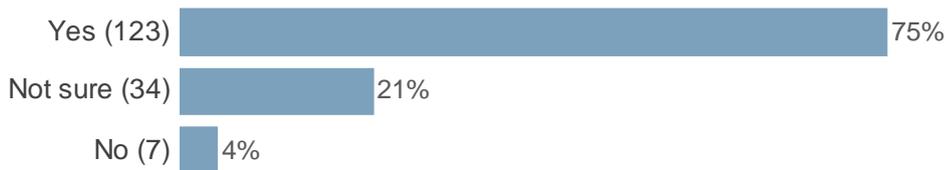
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| 24 | 29 | 57 | 59 | 28 | 47 | 58 | 70 | 35 | 63 | 57 | 51 | 47 | 49 | 38 | 38 | 65 | 55 | 88 | 67 |
| 61 | 64 | 59 | 48 | 50 | 36 | 53 | 28 | 59 | 33 | 32 | 56 | 61 | 45 | 70 | 49 | 58 | 37 | 74 | 34 |
| 33 | 64 | 59 | 73 | 46 | 65 | 54 | 44 | 68 | 77 | 58 | 54 | 21 | 51 | 30 | 55 | 25 | 43 | 84 | 73 |
| 25 | 59 | 51 | 69 | 55 | 51 | 43 | 29 | 54 | 75 | 32 | 35 | 57 | 52 | 47 | 41 | 62 | 53 | 64 | 37 |
| 48 | 45 | 61 | 38 | 64 | 55 | 43 | 60 | 23 | 48 | 58 | 51 | 51 | 59 | 32 | 59 | 50 | 55 | 59 | 55 |

Why did you fill out this form?



Work for a L.D charity.
 with staff
 It was asked by day centre
 SLT

Do you think our plans will treat people fairly and make sure they have the same chances in life?



Is there anything more you want to tell us about equality?

Agree that everyone has the right to equality

In theory, yes. But I do not feel that there is enough put in place to allow this to roll out yet. I would hate for it to result in this failing individuals and their families.

I want people to recognise I have a different religion and people to respect me.

Not a lot is communicated to me about my daughters day to day experience

n/a

No matter what type of disability anyone has, feeling and being part of a community can only be a good way forward

Each person be treated with care and respect

it is the family that need to change the way they think, and not use day service as a sitting service. They need to speak with their own son/daughter to find out exactly what they want, not what the parent wants.

Absolutely I agree with all the above

Hope so

Will the individuals be listened to or will it be what the families want. What about equality for the staff that support the individuals, will their views be listened to so that they can enable the individuals to make informed choices.

Removing the opportunity for our individuals to experience and successfully take part in working opportunities.

I think everyone should have the same chances to do things.

Is there anything more you want to tell us about equality?

I think everyone should have the same chances to do things.

I think everyone should have the same chances to do things.

I think everyone should have the same chances to do things.

I think everyone should have the same chances to do things.

No

?

I think these changes will cause stress and upset for people like me who are happy with what they do already. I think it will stop people who need little support reaching their full potential by being placed in a group they don't fit into just because they don't completely fit into another group. Individuals have such varied abilities and needs how can they be divided into just 3 groups

As mentioned previously, staffing levels will always have an impact on equality. If there are no staff available in Day centres and community services to support these plans there will never be equal opportunities for individuals to participate. However, taking a holistic approach to support opportunities is very promising.

Not everyone has the same chances in life, that very much depends on your socio-economic background, education, etc. Do I think that you want to make sure people have been treated as fairly as possible? Yes

some individuals may struggle depending on disability

already treated fairly in community, but would like more opportunities

VERY GOOD

I like living with care, I like the activities they do, and trips out

Phillip said he likes his staff they are good as we take him to bingo, he said he loved care and his family do

SOME SERVICE USERS GET ANXIOUS WHEN IN CROWDS, BUT I THINK IT'S FAIR

NA

NO

NO

people be nice to everyone

Everyone as they own characteristics and this should be respected at all times.

I think I will be treated equally in these new groups

I want to be treated the same as everyone else

I want to go to the shops and buy jewellery. I want to go back to day centre

I want the same as everyone else. I am young and fit and I used to go to day centre with my friends

I want to go to work in a shop and help people to buy things I want to do things like everyone else

I want to go out on a bus and train and go anywhere I want to with staff

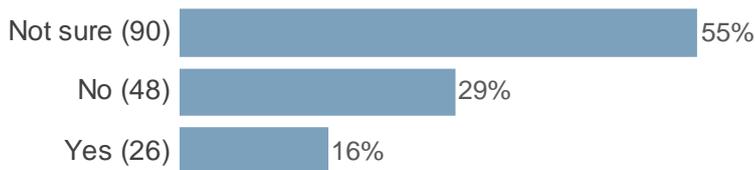
I want the same choices as everyone else. Thank you

It's very important that everyone gets a fair chance. And they do the things they want to do.

I want to go to cinema and to day centre every week and be able to do what I want to do, I am not young but I am still fit and want to go out every day

I want everyone to be the same and treated the same. I would like to go back to day centre where I looked forward to going every week and seeing my friends.

Do you think our plans could make it harder for people to use Welsh if they want to?



How do you think we could change our plans to make it easier for people to use the Welsh language?

Not sure really apart from everything to be written in english as well as welsh

Try making it accessible to all

I feel like the option and choice should be there if needed and wanted.

This is a difficult one as there isn't a lot of call for welsh language in the Rhondda valleys in particular. I think you can offer it and that is all.

not sure

More access to Welsh language courses and bilingualism

I don't know

I don't know

I'm not sure

I don't know

I don't know

I don't know

I don't know

I'm not sure

Yes

Can you teach simple Welsh to help people learn like others.

?

I think Welsh should always be an option, but not a necessity. There is a very small percentage of the population in RCT with an LD who access the Welsh Language.

By having bi-lingual people in situ in all places of employment.

Basic welsh course for better understanding

more Welsh learning classes more Welsh items in shops Welsh market

WHAT IF THEY CAN SPEAK WELSH Staff - M.Southule

IM NOT SURE

N/A

John says to have welsh lessons or go to college

NO, I THINK THIS WILLNEED TO BE SLOELY AND MOTIORED AS WE GO ALONG

Whilst there is a focus on welsh language need to be inclusive of all communication strategies used in our service group.

have more Welsh people

NA

TRANSLATION COURSES

How do you think we could change our plans to make it easier for people to use the Welsh language?

Bilingual staff

UNSURE

MORE COURSES TO LEARN

MORE COURSES TO LEARN WELSH

PEOPL CAN SPEAK WELSH FROM THEY OWN ACORDE

DO NOT NOWE

some people cant understand welsh

unsure

MORE CLASSES IN WELSH

I DONT SPEAK WELSH

SEND TWO FORMS ONE IN WELSH AND ONE IN ENGLISH

Not all are able to speak Welsh, so the use of this to many are very hard.

include welsh sessions

put more english translations so english speakers can try and use the language more

welsh signs

Incorporate the Welsh Language Standards

I speak a little bit of welsh, but mostly English

welsh classes

I don't know

Im not sure

I don't speak welsh

I do not speak welsh so don't know

No I don't think so

I do not speak welsh

No

Is there anything more you want to tell us about how our plans could affect the Welsh language?

NA

n/a

Just a very hard language to learn

None

No

Yes

?

Welsh language is dying and not enough spoken

N/A

John says it will be reslly good if he could speak two languages

CANT THINK OF ANYTHING

NA

Is there anything more you want to tell us about how our plans could affect the Welsh language?

NA

UNSURE

NOT SURE

NO

NO

and you can have a voice

Short courses /on line courses that can be accessible and free to all

No

I do not speak welsh my aunty lila speaks welsh

I do not speak welsh

No I don't think so

No

I'm not sure as I don't speak welsh myself

I don't know

I don't speak Welsh